

SUBJECT: CNP-R-A021220-03 CenterPoint Energy CIS Conversion Outage Notification – Release 5 Final

NOTICE DATE: February 24, 2020

NOTICE TYPE: CNP-R-A021220-03 – Final

SHORT DESCRIPTION: CenterPoint Energy has successfully completed Release 5 of our CIS Conversion.

INTENDED AUDIENCE: All Market Participants

DAY(S) AFFECTED: Friday, February 21, 2020, at 10:30 PM through Monday, February 24, 2020, at 7:00 AM.

LONG DESCRIPTION: CenterPoint Energy has successfully completed Release 5 of our Customer Information System conversion on Friday, February 21, 2020, at 10:30 PM through Monday, February 24, 2020, at 7:00 AM. CenterPoint Energy went live to the Market at **5:30 AM** this morning. During this cutover timeframe, the following market impacts were experienced.

- CRIP, CRIP LOA, DEIS, UHIT, and MarkeTrak **will** be available
- Weekend LSE Files (daily AMS data) delivery to ERCOT and Smart Meter Texas (SMT) will **not** be delayed; LSE Files will process and deliver on the normal schedule
- On-Demand Reads via SMT will **not** be available
- CNP Outage System **will** be available throughout the migration

ADDITIONAL INFORMATION: To ensure that market participants continue to stay informed throughout this conversion, CenterPoint Energy will:

- **Host a conference call on Monday, February 24, 2020, at 11:00 AM**
 - **Web Conference Call Information**

Web Link:	Join
Standard Dial-in:	(415) 655-0002
Toll-Free:	(855) 797-9485
Access Code:	296 317 026
 - CenterPoint Energy is monitoring transaction processing closely; no action from market participants is needed
 - This is the final Market Notice regarding the Release 5 CIS Conversion
 - Click here for ongoing [CIS Conversion Information](#)

Note: A final list of ESI IDs will be provided via email to the REP of Record today, **Monday, February 24, 2020** that includes all the transitioned ESI IDs.

CONTACT: If you have any questions regarding the CenterPoint Energy System Conversion, please email CISConversionGroup@CenterpointEnergy.com for questions unrelated to this conversion, please email cr.support@centerpointenergy.com

Competitive Retailer Relations

CenterPoint Energy Houston Electric, LLC